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## Perspective

## A Pandemic within a Pandemic — Intimate Partner Violence during Covid-19

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s Covid-19 cases surged in the United States in March 2020, stay-at-home orders were put in place. Schools closed, and many workers were furloughed, laid off, or told to work from home.

With personal movement limited and people confined to their homes, advocates expressed concern about a potential increase in intimate partner violence (IPV). Stay-at-home orders, intended to protect the public and prevent widespread infection, left many IPV victims trapped with their abusers. Domestic-violence hotlines prepared for an increase in demand for services as states enforced these mandates, but many organizations experienced the opposite. In some regions, the number of calls dropped by more than 50%.1 Experts in the field knew that rates of IPV had not decreased, but rather that victims were unable to safely connect with services. Though restrictions on

movement have been lifted in most regions, the pandemic and its effects rage on, and there is widespread agreement that areas that have seen a drop in caseloads are likely to experience a second surge. This pandemic has reinforced important truths: inequities related to social determinants of health are magnified during a crisis, and sheltering in place does not inflict equivalent hardship on all people.

One in 4 women and one in 10 men experience IPV, and violence can take various forms: it can be physical, emotional, sexual, or psychological.<sup>2</sup> People of all races, cultures, genders, sexual orientations, socioeconomic classes, and religions experience IPV.

However, such violence has a disproportionate effect on communities of color and other marginalized groups. Economic instability, unsafe housing, neighborhood violence, and lack of safe and stable child care and social support can worsen already tenuous situations. IPV cannot be addressed without also addressing social factors, especially in the context of a pandemic that is causing substantial isolation.

Economic independence is a critical factor in violence prevention. For many people who experience IPV, the financial entanglement with an abusive partner is too convoluted to sever without an alternative source of economic support. The pandemic has exacerbated financial entanglement by causing increased job loss and unemployment, particularly among women of color, immigrants, and workers without a college education.<sup>3</sup> The public

## IPV Resources for Patients.

Crisis Text Line (text HOME to 741741)

National Parent Hotline (call 1-855-427-2736)

Childhelp National Child Abuse Hotline (visit https://www.childhelp.org/childhelp -hotline/ or call 1-800-422-4453)

National Domestic Violence Hotline (visit http://thehotline.org, text LOVEIS to 22522, or call 1-800-799-7233)

Futures Without Violence (visit https://www.futureswithoutviolence.org/resources -events/get-help/)

health restrictions put in place to combat the spread of the virus have also reduced access to alternative sources of housing: shelters and hotels have reduced their capacity or shut down, and travel restrictions have limited people's access to safe havens. Shelters have made valiant efforts to ease crowding and to help residents move into hotels, extended-stay apartments, or the homes of family members and friends. Though some restrictions have been lifted, many shelters remain closed or are operating at reduced capacity, which creates challenges for people who need alternative housing arrangements.

Closures of schools and child care facilities have added to the stress at home. Virtual learning often requires the involvement and supervision of parents and guardians. Some families don't have access to a reliable Internet connection, and child care obligations may fall to friends, neighbors, or family members while parents work or attempt to find work. Some parents are considered essential workers and cannot work from home, and others are required to work virtually. The added stress of balancing work, child care, and children's education has led to a rise in child abuse.4 Mandated reporters, such as teachers, child care providers, and clinicians, also have fewer interactions with children and families and fewer opportunities to assess, recognize, and report signs of abuse than they did before the pandemic.

There may also be barriers to reporting IPV during the pandemic. The way in which police reports can be filed varies among precincts, with some offering online options and others requiring in-person visits. Similarly, individual trial courts have discretion to determine filing procedures for restraining orders. The lack of a coherent and consistent process for reporting abuse can be discouraging for people seeking help through the legal system. Black and Brown people, who have long faced oppression and brutality by police, may also be less likely than White people to involve the police when IPV escalates.

Most people who experience IPV don't seek help. Medical professionals have an opportunity to identify these patients in health care settings and to provide counseling and connect people with social services. Medical offices can be safe places for patients to disclose abuse. Physical examination findings; a patient's behavior during or while discussing physically intimate components of a breast, pelvic, or rectal examination; or an aggressive partner can be warnings signs of possible IPV. In settings such as emergency departments and labor and delivery suites, policies mandate screening for IPV when patients are alone. Evaluation in a clinic or hospital setting permits immediate intervention, including involvement of social workers, safety planning, and a review of services available to victims and their dependents. Even this opportunity has often been absent in the Covid-19 era. As offices canceled and rescheduled nonurgent clinic visits and moved to telemedicine platforms, safely screening patients for IPV became more difficult. Not only might patients live in areas with unreliable Internet or cellular service, but abusers might be listening in on conversations, leaving patients unable to disclose escalating abuse at home.

Certain steps could promote more equitable access to services as a second wave of Covid-19 infections looms. First, communities could ensure equal access to broadband Internet service in people's homes. Access could be expanded by means of a subsidy program mirroring the Federal Communications Commission Lifeline program or the installation of wireless access points in public spaces.5 Such approaches would not only enable wider access to telehealth, but would also permit people who have experienced IPV to search for resources and maintain their critical social connections.

Providers can continue to screen for IPV and discuss safety planning with their patients during telemedicine appointments. Clinicians can normalize screening using standardized questions and can offer information to all patients, regardless of whether they disclose IPV. Available resources are shown in the box. Clinicians can also educate themselves about available community

resources. If abuse is disclosed, the clinician and patient can establish signals to identify the presence of an abusive partner during telemedicine appointments. Such signals could include a raised fist on a video call or set phrases during an audio call. When it is safe to have a discussion about IPV, clinicians can review safety practices, such as deleting Internet browsing history or text messages; saving hotline information under other listings, such as a grocery store or pharmacy listing; and creating a new, confidential email account for receiving information about resources or communicating with clinicians.

Finally, governing bodies should consider social determinants of health when developing crisis standards of care. Privilege, finances, and access to resources all affect the impact of IPV on patients.

The Covid-19 pandemic has put a spotlight on numerous ongoing public health crises, including violence within the home. As state mandates relax and people begin to live a new version of normal, clinicians, public health officials, and policymakers cannot stop addressing the layers of social inequities in our communities and the ways in which they affect people's access to care. The pandemic has highlighted how much work needs to be done to ensure that people who experience abuse can continue to obtain access to support, refuge, and medical care when another public health disaster hits.

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